



# Error Message, missing MSVCR120.dll when opening Seaward Solar Datalogger Software? How can I solve this?

This problem is caused by a missing Microsoft DLL on your computer.

To solve this problem, you can simply download and install the Visual Studio C++ redistributable which includes the missing DLL file.

1. Go to Microsoft's downloads page and find the [Visual C++ Redistributable Packages for Visual Studio 2013](#).
2. Click on "download".
3. Select the proper version for your computer and click "next". The file will be downloaded.
4. Once the file is on your computer, you can double click to run it.
5. Reopen the Datalogger zip file and run the program.

If you require more help, please contact us at <https://www.seaward.com/gb/enquire/>.