

Job Title: Field Based Calibration Engineer

**Department:** Calibrationhouse

Reports Direct: Calibrationhouse Quality Lead

Location: South West and occasional trips to Ireland

## **Job Purpose**

Job Type:	Permanent, Full time
Hours:	38 house per week, Monday to Friday
Start Date:	ASAP

As Calibration Field based Engineer, you will be part of a team responsible for test, calibrate and adjust a wide range of test & measurement equipment types from a wide range of electrical and physical parameters on customers premises in the UK and overseas (when required).

## Responsibilities

- · To provide detailed calibration certificates
- · To source and understand equipment specifications when necessary
- To identify and share ways of improving test techniques and increasing parameters.
- · To deliver a best-in-class service delivery

- · To provide the administration team with timely data
- · To always maintain a professional attitude
- To work flexibly to meet customers' requirements
- · To always keep a tidy and well-ordered environment
- · To follow documented procedures accurately
- · To have a knowledge of specifications and measuring units used
- · To discuss technical issues with customers
- To liaise with repair staff regarding faulty items.
- To liaise with admin staff regarding customer contact/requirements.
- To carry out calibration work back at base if required.

### **KPIs**

- · Obtain product specifications and maintaining a suitable library facility
- · Calibrate a wide range of multi-parameter test equipment from a range of industry sectors
- · Provide certificate details when calibration complete
- · Enter data correctly and update the on-site job system
- Ensure customers' requirements are met
- · Display a professional attitude when in front of customers
- · Synchronise data within designated timescales
- Accurately recording personal activity against KPI's.

15-18 Bracken Hill, South West Industrial Estate, Peterlee, County Durham, SR8 2SW, United Kingdom t: +44 (0) 191 586 3511 | f: +44 (0) 191 586 0227 | e: sales@seaward.com

# Knowledge, Skills, and Experience Required

- Experience within the instrumentation industry or previous calibration experience in an electrical/electronic role.
- · Sound knowledge of Microsoft Office.
- · Sound mathematical knowledge.
- · Meticulous & target driven.
- · Knowledge of quality standards/systems
- · Good interpersonal skills.
- · Good self-starter with tenacity and drive.
- · Can-do attitude.
- · Willing to listen, learn and improve.
- · Team player
- Display adaptability and flexibility to learn new tasks as required by the needs of the business.
- · Prioritise and manage time effectively

### **Qualifications**

• HNC in electrical/electronic minimum or a similar discipline or demonstrable qualification through experience

#### Benefits

- · Company performance bonus paid quarterly
- · Company vehicle
- · 5 weeks holiday per annum (increasing with service)
- · Birthday leave 1 day off to celebrate
- · Enhanced maternity, adoption, and paternity pay
- · Company health cash plan
- · Company pension scheme
- · Death in service benefit
- Free parking
- · Free tea, coffee, juice, toast, fruit, biscuits, and jacket potatoes
- · Long service Awards
- Cycle to work scheme
- · Christmas savings scheme
- · Team events
- · Friendly, clean, modern working environment
- · Supportive teams
- · Training and development opportunities

If you want to be a part of our team please send your CV and a covering letter by e-mail to wendyc@seaward.com