

## How to close eManager before reinstalling PATGuard 3?

PATGuard 3 requires you to Close "E Manager" before reinstalling the software. This will allow the software to fully close on your computer allowing the software to be installed correctly. Follow the steps below to close E manager.

1. Open PATGuard 3 and press "Ok"



2. Once PATGuard 3 is opened, go to the "help" tab which is located at the top.



3. Click on "Check for undates"



4. Press "Ctrl, Alt + Delete" to open up the "Start Task Manager"



5. Click on the "Processes" tab.

oplications	Processes	Services	Perf	ormance	Netv	vorkin	g Users			
Image Name			User Nan	ne (	CPU	Memory (	Description		^	
eManagert	R.exe *32					00	18,360 K	PATGuard		
explorer.ex	e					02	31,992 K	Windows		
IAStoricon	exe *32					00	7,984 K	IAStorIcon		
iexplore.ex	e					00	14,328 K	Internet		
iexplore.ex	e *32					00	84,352 K	Internet		
igfxEM.exe						00	3, 196 K	igfitEM M		
igfxHK.exe						00	2,452 K	igfxHK Mo		
kusb3mon.e	oxe *32					00	1,460 K	lusb3mon		
jucheck.ex	e *32					00	2,872 K	Java Upd		
jusched.ex	e *32					00	1,792 K	Java Upd		
ninotes.ext	e *32					00	30,688 K	IBM Note		
notes2.exe	*32					00	155,624 K	IBM Note		16
ntaskidr.ex	e *32					00	928 K	IBM Note		
PATGuard3	.exe *32					00	17,556 K	PATGuard3		
PhoneClien	t.exe *32					00	10,540 K	Xarios Ph		
PrivacyIcor	Client.exe					00	10,068 K	Intel(R) M		
RAVBg64.e	30 <b>0</b>					00	4,752 K			
RAV8g64.e	50E					00	4,892 K			
RAV8g64.e	xe.					00	1,760 K	HD Audio		
RAVBg64.e	208					00	8,248 K	HD Audo		1
R6NGUI64	-exe					00	3,708 K	Realtek H		
rundl32.ex	e *32					00	1,208 K	Windows		
SnippingTo	ol.exe					00	2,164 K			
splwow64.	exe					00	3,464 K	Print driv		
taskeng.exe					00	2,056 K	Task Sche			
taskhost.exe			-		00	9.144K	Host Proc			
Show p	rocesses f	rom all user	5					En	d Process	5

6. Scroll down the list and click on "eManager3.exe\*32"

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polications Processes	Services Pe	rformance N	etworkin	a Users		
Image Name		User Name	CPU	Memory (	Description	-
avp.exe *32			00	4,264 K	Kaspersk	
BTStackServer.exe			00	10,472 K	Bluetooth	
BTTray.exe			00	5,728 K	Bluetooth	
csrss.exe		00	2,336 K			
dwm.exe		03	15,064 K	Desktop		
eManager3.exe *32			00	7,928 K	PATGuard	
eManagerNR.exe *32			00	18,360 K	PATGuard	-
EXCEL.EXE *32			00	11,732 K	Microsoft	
explorer.exe			04	46,844 K	Windows	
IAStorIcon.exe *32			00	7,984 K	IAStorIcon	
iexplore.exe			00	13,432 K	Internet	
iexplore.exe *32			00	73,616 K	Internet	
igfxEM.exe			00	3, 196 K	igfxEM M	
igfxHK.exe			00	2,452 K	igfxHK Mo	
iusb3mon.exe *32			00	1,460 K	iusb3mon	
jucheck.exe *32			00	2,872 K	Java Upd	
jusched.exe *32			00	3,240 K	Java Upd	
ninotes.exe *32			00	20,360 K	IBM Note	
notes2.exe *32			00	81,304 K	IBM Note	
ntaskidr.exe *32			00	1,112 K	IBM Note	
PATGuard3.exe *32			00	17,296 K	PATGuard3	
PhoneClient.exe *32			00	10,632 K	Xarios Ph	
prevhost.exe			00	1,652 K	Preview H	
prevhost.exe *32		00	1,444 K	Preview H		
PrivacyIconClient.exe		00	8,984 K	Intel(R) M		
RAVBo64.exe			00	4.700 K		*
Show processes fr	rom all users				End Pro	ocess

7. Click "End Process" to end eManager



If you require more help, please contact us at <a href="https://www.seaward.com/gb/enquire/">https://www.seaward.com/gb/enquire/</a>.